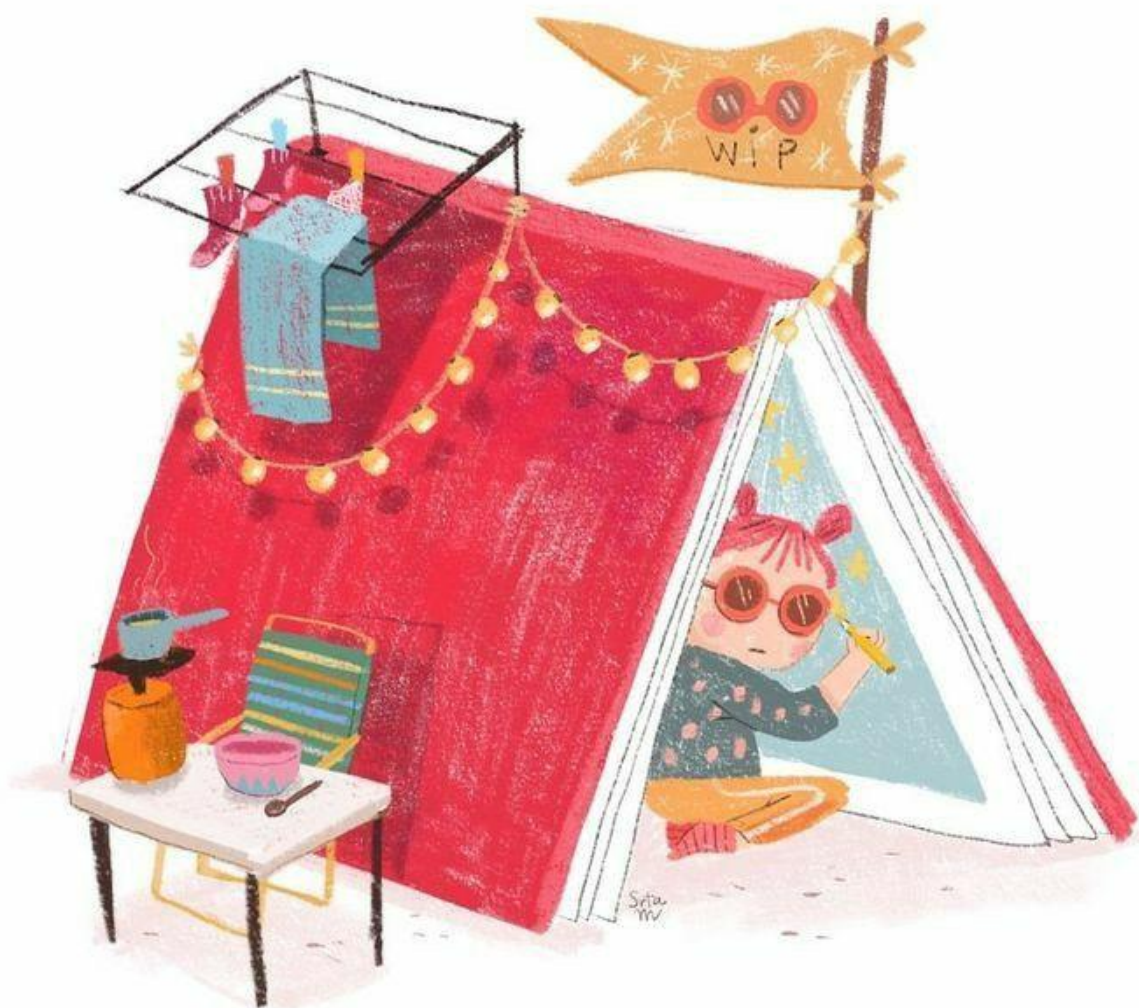




Terms and Conditions

Childcare Kruimel

Eindhoven - Geldrop



Definitions

Artikel 1

Private Individual

A natural person with whom Childcare Kruimel has concluded one or more agreements regarding the provision of childcare for his/her child(ren).

The Management

The management of Kruimel, which is responsible for the organization of the daycare center.

Working Days

The days of the week that are not Saturdays, Sundays, or generally recognized public holidays in accordance with the General Time Limits Act.

Agreement

In the agreement, arrangements have been made between the private individual and Kruimel regarding the care and the associated fixed fee. The agreement, together with these General Terms and Conditions, forms an inseparable whole.

Liability

Artikel 2

The management is responsible for the care of the children. The management has taken out third-party liability accident insurance for all staff (and interns) and for the children, which applies for the time that the staff and children are present at the daycare center.

Payment terms

Artikel 3

A fixed fee is payable for each contracted childcare place, regardless of whether the place is partially or not utilized at all.

Artikel 4

The fee applies as of the 25th of the month and will be debited automatically. You are required to grant authorization for this. Otherwise, we request that you transfer the amount to our account number before the aforementioned date.

Artikel 5

If the private individual remains in default despite reminders, Kruimel is entitled to hand over the claim for collection without further warning. In that case, the collection costs (15%), statutory interest, and legal costs shall be borne by the private individual.

Artikel 6

Kruimel is authorized to increase the agreed price due to market price developments, government measures, or other relevant circumstances giving rise to such an increase. Such a price increase may only take effect on January 1st, after approval by the Parents' Committee, and must be communicated to the individual in writing at least two months in advance.

Artikel 7

The private individual undertakes to continue paying the fee during public holidays and during the Christmas closure. Furthermore, the fee must also continue to be paid if the private individual goes on holiday themselves.

Terms of Agreement

Artikel 8

Both parties are entitled to terminate this agreement in writing without judicial intervention, subject to a notice period of one month, commencing upon receipt of the registered notice of termination by Kruimel and effective on the first day of the month following the expiration of the notice period.

Artikel 9

The agreement is entered into for a minimum duration of 3 months and is automatically terminated without further notice upon the child reaching the age of four. The maximum term for Out-of-School Care lasts from the age at which the child can attend primary education until the day on which secondary education begins for the child.

Artikel 10

If capacity permits, it is possible to agree on an extra day or days in consultation with management. These days, i.e., outside the fixed agreed hours, will be charged as extras. You can request the applicable rate from the administration department.

Artikel 11

The agreement is entered into for full or half days.

♥ Morning 07:30 – 13:00

♥ Afternoon 13:00 – 18:00

♥ Full day 07:30 – 18:00

Would you like to make use of early childcare from 07:00 to 07:30 or extended childcare from 18:00 to 18:30? (Please note: this is at an adjusted hourly rate)

Artikel 12

If you wish to change the agreed contract hours or occasionally swap them, you can inform us in writing via our administration department or by email at: info@kdvkruimel.nl

Holiday

Artikel 13

Childcare institutions may apply holiday closures for up to a maximum of 20 working days per year.

Disputes

Artikel 14

Kruimel handles the complaint in accordance with its internal complaints procedure.

Furthermore, Kruimel is affiliated with the independent complaints committee

Geschillencommissie Kinderopvang. A brochure regarding the procedure can be found in the central hall of our daycare center.

Artikel 15

All disputes arising from this agreement may, if they cannot be resolved amicably, be submitted to the judgment of the court in Breda.